

CUSTOMER SERVICE is our priority.

Our goal is to deliver the best bread to you every day, and provide you with customer service that exceeds your expectations. We understand that we are your partner, and will do everything possible to meet your needs.

Our customer service team is available 7 days a week, 365 days a year from 10:00 a.m. until 5:00 p.m. during weekdays, and from 10:00 a.m. until 3:00 p.m. on weekends and holidays.

TO SET UP AN ACCOUNT, simply speak with any customer service representative at 847-581-3300. We will provide you with all the necessary information for scheduling a sample, establishing credit, etc. You can download a credit application from our website www.zbaking.com

TO PLACE AN ORDER, change an order, or cancel an order for breads, you must contact our customer service team

before 5:00 p.m. on weekdays and

before 3:00 p.m. weekends and holidays, the day before the delivery.

All of our breads are made to order and require long fermentation, so we cannot guarantee any changes if you call us after the cutoff time. If you call later we will fill the order with the best available substitute

Our Fax number is 847-581-3301

Our minimum is \$50 per delivery.

DELIVERIES are made every day from 5:30 a.m. until 3:00 p.m. by Z Baking delivery trucks. We use no outside distributors.

Our customer service phone number, 847-581-3300 is answered by customer service representatives during business hours.

Our emergency hotline is 312-375-9900



APPLICATION FOR CREDIT

COMPANY NAME _____ DATE ESTABLISHED _____

BILL TO ADDRESS _____ CITY _____ STATE _____ ZIP _____

SHIP TO ADDRESS _____ CITY _____ STATE _____ ZIP _____

CORPORATION PARTNERSHIP PROPRIETORSHIP PHONE _____ FAX _____

OFFICERS / PRINCIPALS 1. _____ cell # _____

2. _____ cell # _____

ACCOUNTS PAYABLE CONTACT _____

PHONE _____ FAX _____

Tax ID# _____ TYPE OF BUSINESS _____ NUMBER OF EMPLOYEES _____

BUSINESS BANK _____ ACCOUNT NO. _____ checking other

BANK ADDRESS _____ CONTACT _____ ZIP _____

TRADE REFERENCE (Three current suppliers)

NAME _____ PHONE _____ FAX _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

NAME _____ PHONE _____ FAX _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

D&B NUMBER _____

Credit Agreement

Customer verifies that the above information is true and correct and hereby grants permission for any person to furnish Z Bakery LLC any and all information which may be requested. Customer also agrees to pay for any and all deliveries under and pursuant to its accounts, whether ordered by the customer or by any person representing himself/herself to be an agent, employee or representative of the company. All sales, unless otherwise noted, are Net 7 Days and these terms are strictly enforced. Customer agrees to pay all collections costs, attorney's fees, and court costs incurred in the collection of said amount in the event legal action is necessary.

I UNDERSTAND AND AGREE TO THE ABOVE TERMS.

NAME _____ TITLE _____
(please type or print)

SIGNATURE _____ DATE _____

PLEASE FAX BACK TO: Abby @ 847-581-3301

Please fill out form completely before faxing; failing to do so may result in delay of approval.

If you are tax exempt, please fill out the appropriate tax exemption form.